

Accessibility statement

Deezer website

Deezer is committed to making its websites, intranet, extranet, software packages, mobile applications, and digital urban furniture accessible, in accordance with Article 47 of Law No. 2005-102 of February 11, 2005.

To this end, Deezer implements the following strategy and actions:

- Multi-year accessibility plan 2025-2027;
- 2025 Action Plan (included in the multi-year plan).

This accessibility statement applies to <https://deezer.com>.

Compliance status

The Deezer website is not compliant with the General Accessibility Improvement Framework (RGAA), version 4.1.2, due to the lack of a compliance audit. The audit is scheduled and the results will be published soon.

Preparation of this Accessibility Statement

This statement was prepared on 07/25/2025.

Retour d'information et contact

If you are unable to access any content or service, you can contact the site manager by email at accessibility@deezer.com to be directed to an accessible alternative or to obtain the content in another form.

Remedies

If you notice an accessibility issue preventing you from accessing content or a functionality of the site, and you report it to us but do not receive a response, you have the right to submit your complaint or a request to the Defender of Rights.

Several options are available to you:

- Send a message to the [Defender of Rights](#)
- Contact the [local representative of the Defender of Rights](#) in your region
- Send a letter by post (free of charge, no stamp required) to:
Défenseur des droits,
Libre réponse 71120,
75342 Paris CEDEX 07